

❖ ຂັ້ນຕອນໃນການນຳໃຊ້ JDB First

ສຳລັບລູກຄ້າທີ່ຕ້ອງການເປີດນຳໃຊ້ JDB First ສາມາດຂຽນແບບຟອນຂໍນຳໃຊ້ໄດ້ທີ່ສູນບໍລິການສຳນັກງານ ໃຫ້ຍ ຫຼື ໜ່ວຍບໍລິການ JDB ໃກ້ບ້ານທ່ານ, ລູກຄ້າຈະຕ້ອງຕື່ມຂໍ້ມູນທີ່ຈຳເປັນໃສ່ແບບຟອມສະໝັກທີ່ທາງພະນັກງານ ເອົາໃຫ້ຢ່າງຄົບຖ້ວນ ເພື່ອທີ່ພະນັກງານຈະໄດ້ນຳເອົາຂໍ້ມູນເຫຼົ່ານັ້ນໄປປະກອບເອກະສານໃນການເປີດ User ID ແລະ Password ແລະ ເມື່ອປະກອບເອກະສານສະໝັກຮຽບຮ້ອຍແລ້ວລູກຄ້າສາມາດລໍຖ້າຮັບເອົາ User ID ແລະ Password ເພື່ອເຂົ້າ Login ນຳໃຊ້ໄດ້ເລີຍ.



I. ອະທິບາຍ Function ຕ່າງໆຂອງລະບົບ

- **Choose Language** : ໃຊ້ໄວ້ປ່ຽນພາສາລາວ, ພາສາອັງກິດ ແລະ ພາສາຈີນ ໃນການໃຊ້ງານ
- **Home** : ໜ້າຫຼັກຂອງໂປຼແກມ
- **Accounts** : ພາບລວມຂອງບັນຊີຕ່າງໆ
- **Transfers (Payments)** : ການໂອນເງິນຕ່າງໆ
- **Bill Payments** : ການຊຳລະຄ່າບໍລິການຕ່າງໆ
- **Tools** : ເປັນເຄື່ອງມືໃນການຄິດໄລ່ຕ່າງໆທາງດ້ານການເງິນ
- **Bulk Transactions** : ການອັບໂຫຼດຟາຍເງິນເດືອນຂອງພະນັກງານ
- **Customer Services** : ບໍລິການອື່ນໆສຳລັບລູກຄ້າ

II. ຂັ້ນຕອນໃນການເຂົ້າໃຊ້ບໍລິການ JDB First

ເມື່ອລູກຄ້າໄດ້ຮັບ **User ID** ແລະ **Password** ຈາກທະນາຄານແລ້ວລູກຄ້າສາມາດເອົາລະຫັດດັ່ງກ່າວໄປ **Login** ຜ່ານ 2 ຊ່ອງທາງໄດ້ດັ່ງນີ້:

1. www.jdbbank.com.la
2. Mobile Application

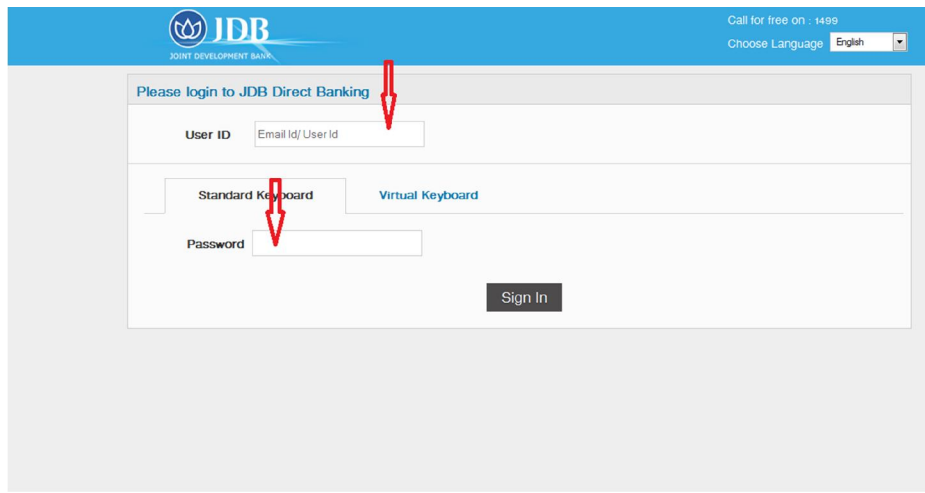
III. ຂັ້ນຕອນທຳອິດໃນການ Login ແລະ ປ່ຽນ Password ໃໝ່ເຂົ້າລະບົບ

❖ ເຂົ້າລະບົບຢູ່ www.jdbbank.com.la

1. ຄຼີກເຂົ້າໄປທີ່ Login
2. ທ່ານສາມາດເລືອກພາສາທີ່ຈະໃຊ້ໄດ້ຢູ່ບ່ອນ Choose Language
3. ໃສ່ User ID ທີ່ທະນາຄານໃຫ້ຢູ່ຫ້ອງ User ID
4. ເລືອກແປ້ນພິມ Standard keyboard ໃນການພິມ
5. ໃສ່ Password ທີ່ທະນາຄານໃຫ້ຢູ່ຫ້ອງ Password > ແລ້ວ Sign In ເຂົ້າໄປ.

(ຮູບຕົວຢ່າງ : ຂັ້ນຕອນໃນການເຂົ້າສູ່ລະບົບ)

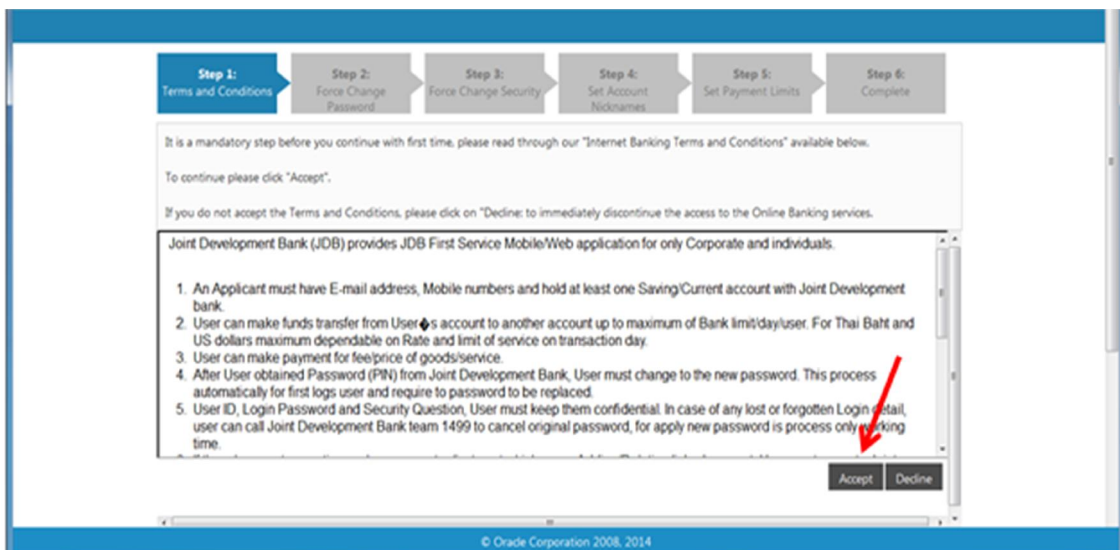




❖ **ຂັ້ນຕອນໃນການປ່ຽນ Password ໃໝ່**

1. Step1 ຫຼັງຈາກ Login ເຂົ້າໄປຈະມີໜ້າຕ່າງ Step1 ອອກມາ, ແລ້ວກົດ Accept ໄປ
2. Step2 ຄຼີກເຄື່ອງໝາຍ ✓ ອອກຢູ່ຫ້ອງ Use virtual keyboard & Click here to enter by hovering ເພື່ອໃຊ້ແປນພິມໃນການພິມຂໍ້ມູນ > ໃສ່ Password ເກົ່າທີ່ທະນາຄານເອົາໃຫ້ຢູ່ຫ້ອງ Enter old Password > ໃສ່ Password ໃໝ່ຕາມທີ່ລູກຄ້າຕ້ອງການ ຢູ່ຫ້ອງ New Password > ໃສ່ Password ໃໝ່ອີກບາດໜຶ່ງເພື່ອ Confirm ຢູ່ຫ້ອງ Confirm New Password ຫຼັງຈາກນັ້ນເລື່ອນລົງໄປລຸ່ມສຸດແລ້ວຄຼີກປຸ່ມ Change.
3. Step3 ຄຼີກເລືອກຄໍາຖາມຄວາມປອດໄພຢູ່ຫ້ອງ Security Question > ຫຼັງຈາກນັ້ນ ຕອບຄໍາຖາມຄວາມປອດໄພທີ່ເປັນຄວາມລັບຂອງທ່ານ ຢູ່ຫ້ອງ Answer > ແລ້ວຄຼີກປຸ່ມ Save
4. Step4 ທ່ານສາມາດຕັ້ງຊື່ຂອງບັນຊີໄດ້ ຫຼື ບໍ່ຕັ້ງກໍໄດ້ > ແລ້ວຄຼີກປຸ່ມ Skip ໄປ
5. Step5 ທ່ານສາມາດຕັ້ງຄ່າຈໍາກັດວົງເງິນໃນການໂອນໃນແຕ່ລະມື້ໄດ້ ຫຼື ບໍ່ຕັ້ງກໍໄດ້ > ແລ້ວຄຼີກປຸ່ມ Skip ໄປ
6. Step6 ກວດເບິ່ງຂໍ້ມູນທີ່ເຮົາຕັ້ງໄວ້ໃນແຕ່ລະຂັ້ນຕອນ > ແລ້ວຄຼີກປຸ່ມ Continue

(ຮູບຕົວຢ່າງ : ຂັ້ນຕອນການປ່ຽນ Password ໃໝ່)



Step 1: Terms and Conditions
Step 2: Force Change Password
Step 3: Force Change Security
Step 4: Set Account Nicknames
Step 5: Set Payment Limits
Step 6: Complete

It is also a mandatory step and you need to change the password provided by the bank. This is a security measure and is required to enhance the security of your online access to banking services.

Change Login Password

User ID: chaimanyanh

Enter Old Password:

New Password:

Confirm New Password:

View Password Policy

Use virtual keyboard

Click here to enter by hovering

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Step 6: Complete

It is also a mandatory step and you need to set your security credentials. This is a security measure and is required to enhance the security of your online access to banking services.

Password changed successfully.

Security Question 1:

Answer:

Answers length should be between 3 to 40 characters. Only Alphabets and numeric characters allowed.

Joint Development Bank (JDB) <https://jdbfirst.jdbbank.com.la/0001/Internet>

You can assign the names to the account numbers provided to you by the bank and we shall display these names instead of the account numbers in all the transactions.

This will help you to identify the accounts easily and in more human readable form. Similarly you can mark certain accounts as favourites and under select transactions we will display the details about these accounts only. You will be provided an additional option to view details for All the accounts and favourite accounts. You can set those accounts as favourite for which you would like to see the details more frequently than other accounts.

It is a non mandatory step and can be skipped now. You may set nick names and favourites from account summary screen / preferences transaction after login successfully or even during future logins.

Security Questions set successfully

Disable Account Nickname:

Current and Savings

Account No	Account Nickname	Set As Favourite
001089756		
002200000325672 001 LAK	<input type="text"/>	<input type="checkbox"/>

* Alphanumeric Characters With Spaces are Allowed for Account Nickname

Step 1: Terms and Conditions Step 2: Force Change Password Step 3: Force Change Security Step 4: Set Account Nicknames **Step 5: Set Payment Limits** Step 6: Complete

You can change user limits

My Transactions

Domestic Payment Transaction RIGS Mode	Limit Type	Initiation Limit		Authorization Limit	
		Min. Amount	Max. Amount	Total Amount	No. of Transactions
External Payment	Bank allocated limits	1,000.00 LAK	50,000,000.00 LAK	Unlimited	Unlimited
Internal Account Transfer	Current Limits	1,000.00 LAK	50,000,000.00 LAK	Unlimited	Unlimited
Own Account Transfer	New limits	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Quick Pay					

* Reduction in limits will be applicable from the next calendar date after final authorization. Please note that reducing the Minimum Transaction Limit parameter will be considered as an increase in the limit definition.

Step 1: Terms and Conditions Step 2: Force Change Password Step 3: Force Change Security Step 4: Set Account Nicknames Step 5: Set Payment Limits **Step 6: Complete**

Thank you for setting up your Internet Banking Preferences.

Enjoy the Net Banking

Step	Step Name	Completion Status	Completion Message
1	Terms and Conditions	Complete	Thank you for accepting Terms and Conditions.
2	Force Change Password	Complete	Password changed successfully.
3	Force Change Security	Complete	Security Questions set successfully
4	Set Account Nicknames	Skipped	Step skipped.
5	Set Payment Limits	Skipped	Step skipped.

Log off



Password changed successfully.

As per the security policy, you are required to re-login.

[Click here to re-login](#)